Privacy Policy

Collection of personal data

While you are dealing with us, your following personal data will be collected, used, disclosed, and processed by us:

- Details about you, such as name, surname, gender, date of birth, occupation, marital status and nationality
- Contact details, such as your name, home address, email address, phone number
- Social media accounts
- Identification details for authentication purposes, such as identification card number, passport number, driving license number, and photo.
- Financial details, such as your payments, credit card numbers and bank account details
- Results of any credit or background checks we have made on you
- Insurance claim information, where relevant
- The names and addresses of your dependents or beneficiaries
- Any other information that you give us

In addition, we may also collect and hold sensitive data from you, such as:

- Health or medical information
- Racial or ethnic origin
- Religious or philosophical beliefs
- Genetic data

Sharing of personal data with third parties

Your personal data will be kept confidential and will not be disclosed to any third parties unless we have the express consent from you, or we have lawful grounds to do so.

Subject to the provisions of any applicable law and your consent, in order to operate our business smoothly, we may disclose your personal data, affiliated entities and business partners and/or third-party entities in Cambodia or overseas to enable them to tell you about a product or service, and store, maintain and manage your personal data.

Retention period

We will not keep your personal data, in any case, longer than that is necessary for the purposes for which that personal data was collected, held and processed, except where the retention period is determined by other laws and regulations.

We undertake that the personal data will be retained in a secure location, accessible only to authorized persons and will destroy it immediately once the retention period has elapsed.